

Conference Agenda

(Current As Of 2/06/07)

(Subject To Change Based On Input From Those Attending)

Monday, February 5th, 2007

7PM Informal meet and greet for those available.
Location: Oreganos (Pizza)

Tuesday, February 6th, 2007

8:15AM – 8:50AM Breakfast Buffet – Hotel Restaurant

9:00AM – 11:30AM Working From Home vs Office Location
Staffing (Employees vs Contractors)
Phone Systems/Phone Trees/Follow Me Services
VPS Servers vs Signature Accounts
POP or IMAP Accounts
Domain Registrations & DNS Services
Billing Software
Marketing, Promotions & Bundling

12PM – 1PM Lunch – Salad Buffet

1:30PM – 3:30PM Upgrading Software/Monthly Maintenance
Virus & Spam Options
Residual Income & Add-On Services
Mergers/Buyouts
Going On Vacation On-Demand Support Services
Search Engine Optimization

4PM – 6PM Open Discussion

6:30PM – 8PM Dinner – Location PF Changs (Chinese)

8:30PM Fun Activity - TBD

Wednesday, February 7th, 2007

8:15AM – 8:50AM Breakfast Buffet – Hotel Restaurant

9:00AM – 11:30AM Presentation by Matt Van Dam from viaVerio
2007 viaVerio Outlook
Q & A with Matt Van Dam

12PM – 1PM Lunch – Italian Buffet

1:30PM – 3:30PM Support Desk Procedures/Software
CRM Applications – Ways to Stay In Touch with Customers

4PM – 6PM Open Discussion

6:30PM - 8PM Dinner – Los Olivios (Mexican)

8:30PM Fun Activity - TBD

Thursday, February 8th, 2007

9:00AM Breakfast (For Those Still In Town)